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DPD 5794-60
COPY 1 OF 2

FIELD SERVICE AND SUPPORT

ACTIVITY REPORT NO. 17

1 June through 31 June 1960

CMCC Document No. 163x5.115

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(This document contains a total of 6 sheets, including this Title Page.)

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I. INTRODUCTION

This report describes the June 1960 activity for Contracts A-102 and HF-CT-699.

II. CONTRACT A-102

A. ACTIVITY RELATED TO CUSTOMER A

1. Sustaining Engineering

a. Engineering Change Proposal 9AC

Engineering Change Proposal (ECP) 9AC, a result of the Information Recorder Reliability Program, was submitted during June. This proposal recommends that the oilite bearings in the Capstan Drive Assembly (MP 10050) and the Jam Roller Assembly (MP 10065) be replaced with ball bearings.

b. System-3 Local Oscillator Crystal Specifications

During June the Contractor initiated a program to establish more stringent specifications for the local oscillator crystals used in System 3 [REDACTED] 25X1D
Although the present crystals satisfy Mil. Spec C-3098-B, some have spurious responses which cause false "lock-ons" in the system.

c. Transfer of Funds

The routine support work load has decreased, allowing \$7,000 of the Sustaining Engineering funds to be transferred to the Repair and Retrofit portion of the contract.

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d. Customer-A Liaison

On June 15th the Contractor met with the Customer-A Security Office to review the records and levels of clearance for all Contractor personnel. Field Service and Support has assumed responsibility for liaison between the Contractor and the Customer-A Security Office.

25X1A

Another meeting was held between the Contractor and [REDACTED] from Customer-A Headquarters to discuss logistic requirements for the next fiscal year.

25X1A

Meetings were also held during June with Customer A and Customer B to discuss the details of transferring Contractor Representative [REDACTED] [REDACTED] from Customer A to Customer B.

25X1A

2. Repair and Retrofit

a. Inventory

The Repair and Retrofit Inventory for June is listed in Table 1.

b. Fiscal 1959 Work Orders

All fiscal 1959 Work Orders submitted by Customer A were completed by 30 June 1960.

B. ACTIVITY RELATED TO CUSTOMER C

1. Sustaining Engineering

a. Engineering Change Proposal 9AC

With verbal authorization from Customer C, ECP-9AC (see section A, paragraph 1a) was incorporated in ten (10) Capstan Drive Assemblies (MP 10050) ordered on Production List 60-39.

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25X1A

b. Phase-Out of System 4

In completing the phase-out of System 4,

[REDACTED] Contractor
Representatives at Del Rio, were terminated from
that assignment on 17 June and 24 June 1960,
respectively.

25X1A

c. Changes in Contractor Technical Service Personnel

25X1A

Contractor Representative [REDACTED]
arrived at the field location on 15 June.
will replace [REDACTED]

25X1A

d. System-3 Local Oscillator Crystal Specifications

Refer to Section A, paragraph 1b.

2. Repair and Retrofit

a. Inventory

The Repair and Retrofit Inventory for June is
listed in Table 1.

b. Fiscal 1959 Work Orders

All fiscal 1959 Work Orders submitted by
Customer C were completed by 30 June 1960.

C. CUSTOMER D ACTIVITY

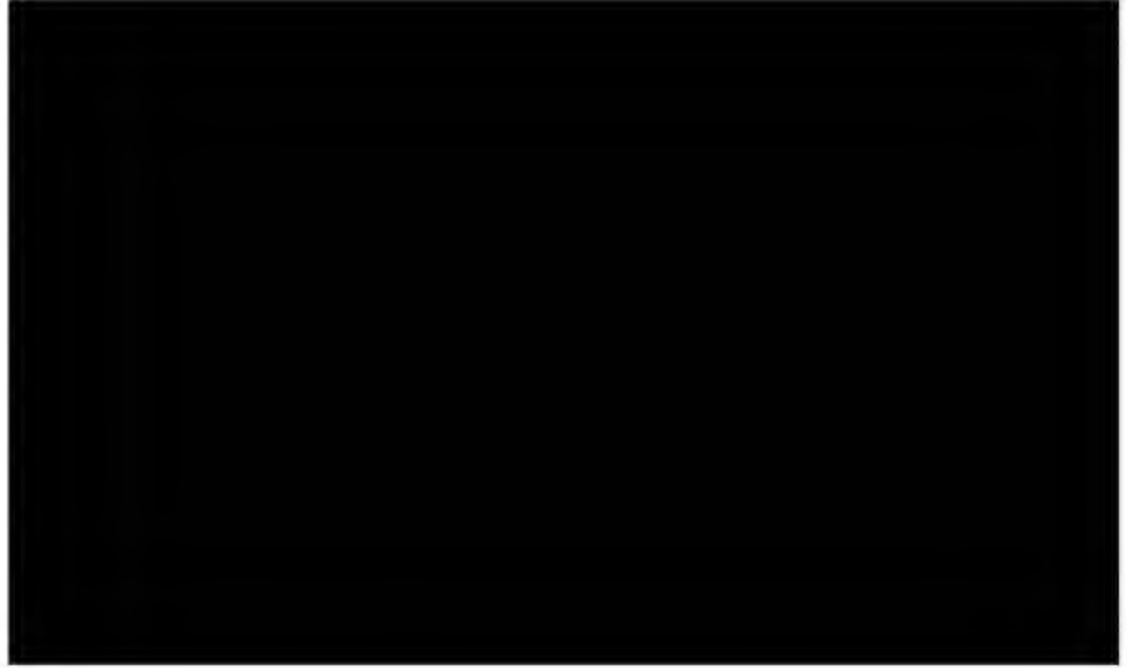
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25X1D

**D. GENERAL ACTIVITY**

The Contractor has reduced the level of effort in the routine support activity. There are, however, a number of field problems awaiting engineering evaluation and correction. Ten such projects are held in suspense, and the priority of each problem is examined weekly. Only those projects under active investigation are discussed in this report.

III. CONTRACT HF-CT-699

The Call Contract Inventory for June is listed in Table 2.

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TABLE 1

REPAIR AND RETROFIT INVENTORY FOR JUNE 1960

| Customer | Rework Units Outstanding on 1 June 1960 | During June | | | Rework Units Backlog on 30 June 1960 |
|----------|---|----------------|---------------|--------------------|--------------------------------------|
| | | Units Received | Units Shipped | Units Nonreparable | |
| A | 34 | 8 | 21 | 2 | 19 |
| C | 14 | 26 | 12 | 10 | 18 |
| D | 0 | 0 | 0 | 0 | 0 |

TABLE 2

CALL CONTRACT INVENTORY FOR JUNE 1960

| Customer | Unit Backlog on 6-1-60 | Requested During June | | | Units Delivered in June | Unit Backlog on 6-30-60 |
|----------|------------------------|-----------------------|------------------|-------------|-------------------------|-------------------------|
| | | Production Lists | Total Line Items | Total Units | | |
| A | 215 | 1 | 1 | 1 | 63 | 153 |
| C | 931 | 3 | 10 | 67 | 902 | 96 |
| D | 0 | 0 | 0 | 0 | 0 | 0 |

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